



REASONABLE

ADJUSTMENTS

TOP TIPS FOR PATIENTS AND CARERS

The Equality Act 2010 says, health and care organisations must be accessible for people with disabilities.

This includes people with a physical disability, a sensory disability, people with a learning disability, autistic people and people with a long-term health problem such as dementia.

Reasonable adjustments help to make services accessible. They can be small changes:



Providing information in an easy read format



Installing a ramp



Providing a longer appointment time

Some reasonable adjustments can be complicated. They can need a lot of planning for people with more needs. Other reasonable adjustments can be very simple but make a big difference to the person. Reasonable adjustments are individual to the person.

Top tips for people who need reasonable adjustments:

- Think about what reasonable adjustments you need, write them down.
- Ask for your reasonable adjustments when making a health or care appointment.
- Ask for your reasonable adjustments to be recorded and flagged.
- Give consent for your reasonable adjustments information to be shared with other health and care staff.
- If you are told you cannot have reasonable adjustments, ask why. You can challenge the decision.
- Check the reasonable adjustments you need are recorded, flagged and up to date.

You can find out more information about reasonable adjustments by or scanning the QR code or visiting our website:

www.tisbury-surgery.nhs.uk/services/reasonable-adjustments

SCAN ME

